



NEW APPLICATION

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2009 MAY -8 P 4:42

May 5, 2009

CORP COMMISSION  
DOCKET CONTROL

T-03560A-09-0225

Arizona Corporation Commission  
Utilities Division  
1200 West Washington  
Phoenix, AZ 85007-2996

T-03560A-09-\_\_\_\_\_

**Re: Comcast Business Communications, LLC – Notice of Discontinuance of Certain Telecommunications Services**

Dear Sir or Madam:

Comcast Business Communications, LLC (“CBC”), by counsel, hereby gives notice to the Commission that it is discontinuing its provision of all of the services listed in its Arizona Telecommunications Tariff Number 2 (collectively, “Discontinued Services”), which CBC requests permission to withdraw. CBC plans to discontinue the Discontinued Services throughout Arizona on July 1, 2009. CBC was granted authority to provide services in Arizona on October 29, 1998 in Docket Number T-03560A-98-0251, and CBC requests that the Commission cancel the authority granted therein. ***Other Comcast entities are not affected by this discontinuance, as CBC is the only Comcast entity discontinuing any service.***

CBC has two customers in Arizona that will be affected by this discontinuance. CBC sent notice of the discontinuance to the affected customers on April 23, 2009, in compliance with Ariz. Admin. Code § 14-2-1107. Attached hereto is a copy of the customer notice. CBC is no longer offering the Discontinued Services, because it is pursuing other business opportunities. CBC’s decision to no longer offer the Discontinued Services will not impact present or future public convenience and necessity, because the public can obtain the Discontinued Services from alternative providers, including Qwest.

Arizona Corporation Commission  
**DOCKETED**

MAY -8 2009

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Arizona Corporation Commission  
May 5, 2009  
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An extra copy of this notice is enclosed. Please date-stamp and return in the self-addressed envelope included with this filing. If you have any questions regarding this notice, please do not hesitate to contact me.

Very truly yours,

Davis Wright Tremaine LLP

A handwritten signature in black ink, appearing to read 'Robert Morgan', with a stylized flourish extending to the right.

Robert Morgan

*Counsel for Comcast Business Communications, LLC*

Enclosure



End user Name  
Address  
City, State zip

Dear Customer:

We regret to inform you that Comcast Business Communications ("CBC") will discontinue your long distance voice service in Arizona.<sup>1</sup>

*Your action is required if you wish to continue to have access to long distance service! You must select a new provider for long distance service as soon as possible, because your long distance telephone service will be shut down on July 1, 2009.*

- Find new provider of long distance service by: **as soon as possible**
- Service will be shut down: **July 1, 2009**

Where to find a new provider? Your long distance telephone directory typically have lists of such providers.

#### **Customer Service**

Should you need any assistance, please contact our customer service representative at the addresses and numbers below. Please note that in order to protect your privacy, if you call CBC to request certain account information, the customer service representative may need to mail this information to your address of record, or call you back at the telephone number of record in order to provide the information.<sup>2</sup>

**Customer Service**  
**Comcast Business Communications, LLC**  
**650 Centerton Road**  
**Moorestown, NJ 08057**

**Email:** **Voice\_Requests@cable.comcast.com**

**Fax:** **(856) 638-4051**

**Telephone:** **(888) 262-7300, option 3**

<sup>1</sup> Specifically, CBC is discontinuing the provision of resold retail and toll-free long distance services.

<sup>2</sup> CBC is required to provide certain privacy protections under the FCC's customer privacy rules.

### **FCC Notice**

The discontinuance of your long distance service is subject to regulatory approval by the Federal Communication Commission ("FCC"). The FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. Address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the § 63.71 Application of Comcast Business Communications, LLC. Comments should include specific information about the impact of this proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service.

Comcast Business Communications regrets any inconvenience these changes may cause you.

Very truly yours,

Comcast Business Communications, LLC, Customer Service